

## **COMMERCIAL CARPET TILE WARRANTY CERTIFICATE**

**Welspun Global Brands**  
**WGBL Warehouse Domestic Survey No - 190 Hyderabad 501503**

**Supplied To:**

**Address:**

**This Warranty certifies valid against Invoice no:**

Owner/Buyer Name:

Supplied Qty:

**Warranty Issue Date:**

### **STANDARD COMMERCIAL PET CARPET TILE WARRANTY CERTIFICATE**

Welspun warrants its commercial range PET carpet tiles in accordance with the terms stated below for a period of 7 years from date of invoice.

All Welspun Flooring brand products are warranted against excessive:

- i. Surface wear (a loss of more than 10% by weight of face fiber)
- ii. Edge ravel
- iii. Backing separation
- iv. Loss of dimensional stability
- v. Static electricity.

Welspun warrants its commercially rated PET carpet tiles for use under commercial grade for heavy foot traffic a period of 7 years from date of invoice. The heavy foot traffic warranty covers abrasive wear only (loss of more than 10% by weight of face fibre), and does not include pulls, cuts, pilling, shredding, matting, or damage arising from the use of damaged or improper castor wheels.

If a product fails to perform as warranted, Welspun will correct the problem in the affected area either by repair or (at its option) replacement with comparable product(s), at no extra charge. Liability of Welspun is limited to the actual repair or replacement of defective carpet and does not cover special, indirect, incidental, or consequential damages, including without limitation product removal and installation-related expenses.

This warranty does not cover tears, burns, cuts, pulls or other damage, deterioration, problems or loss caused by abuse, neglect, misuse, improper maintenance, sporting equipment, flood/excessive moisture, excessive alkalinity, use under damaged castor wheels, or use on stairs not fitted with a commercial grade stair nosing. Welspun Flooring's liability is limited to repair or replacement as stated herein. Moisture and pH testing are not the responsibility of Welspun and all related issues to moisture

and pH testing are specifically excluded from this warranty.

This warranty shall be void if products are not handled, installed, and maintained in strict compliance with Welspun Flooring’s recommended procedures and instructions, including without limitation Welspun Flooring’s subfloor moisture and pH requirements and initial floor preparation procedures, all as set out in the Welspun Flooring Installation Manual in force at time of installation. Welspun Flooring recommends installation from company appointed dealers or company trained staff. This warranty doesnot cover any problems or damages related to installation by third part vendors.

To claim under this warranty, you should first contact Welspun Flooring using the details below. Warranty claims must be made in writing to Welspun Flooring within a reasonable time from the discovery of the claimed warranted defect, but in no event later than 90 days from the time the claimed defect was discovered. Following notification, we will attend on site at our expense to determine whether the problem is one which is covered by this warranty. You will need to provide evidence of proof of purchase when we attend on site and must provide reasonable cooperation to facilitate Welspun Flooring’s repair or replacement in the affected area should a covered condition exist. No person other than an officer of Welspun Flooring may authorize a waiver or modification of the terms of this warranty, which must be in writing and signed by that officer.

The following prorated schedule applies to labour costs and material value for Welspun Commercial carpet Tiles flooring:

<b>LABOUR REIMBURSEMENT PRORATION (Reasonable Labour Costs – based on Prevalent Market Rate)</b>	
1 <sup>ST</sup> Year – 2 <sup>nd</sup> Year	Upto 100%
3 <sup>rd</sup> Year – 4 <sup>th</sup> Year	Upto 50%
5 <sup>th</sup> Year	0%

<b>MATERIAL PRORATION</b>		
<b>5 Years Limited Commercial Warranty for areas with heavy foot traffic</b>	1 <sup>ST</sup> Year	100%
	2 <sup>nd</sup> Year	80%
	3 <sup>rd</sup> Year	60%
	4 <sup>th</sup> Year	40%
	5 <sup>th</sup> Year	10%
<b>7 Years Limited Commercial Warranty for areas with light foot traffic</b>	1 <sup>st</sup> Year	100%
	2 <sup>nd</sup> Year	90%
	3 <sup>rd</sup> Year	70%
	4 <sup>th</sup> Year	50%
	5 <sup>th</sup> Year	30%
	6 <sup>th</sup> Year	15%
	7 <sup>th</sup> Year	10%

Contact in case of claims under Warranty: You may contact us through any of the following routes:

1. Welspun Flooring Sales Representative
2. Call us at 1800-120-1161
3. Email us at [contact\\_flooring@welspun.com](mailto:contact_flooring@welspun.com)